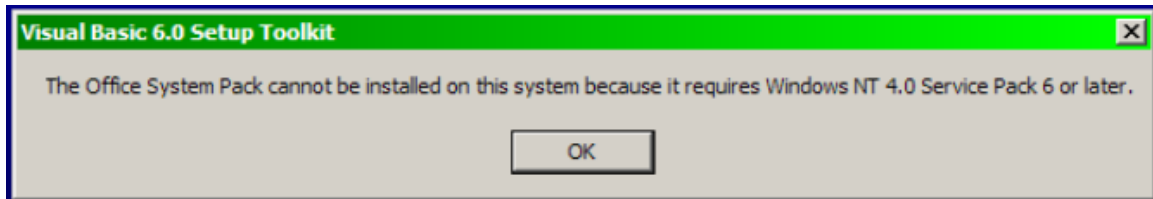


## **TMS 6.003 Installation Fix for Windows XP:**

### **I. Problem:**

- A. During installation of TMS 6.003 on computers having Windows XP with Service Pack 2, you may receive the following error message.



### **II. Cause:**

- A. Windows XP Service Pack 2 does not include a file that TMS looks for during installation.

### **III. Solution:**

- A. If you receive the above error while trying to install TMS 6.003 on a Windows XP computer, follow these steps:

- Log on to the **SAN**
- Click, "**Continue**"
- Click, "**Training**"
- Under Libraries, click, "**Training**"
- Click, "**List Items in Training Library**"
- Locate the Title, "**DLL for TMS 6**" and click it.
- Click, "**Download**"
- Click, "**Run**"
- If asked, click "**Run**" again
- Winzip Self-Extractor window should open. Click, "**Unzip**"
- You should get a message stating "**1 file(s) unzipped successfully**"
- Click, "**OK**"
- Click, "**Close**" on Winzip Self-Extractor window
- Close your internet browser.
- Now install TMS 6.003.

- B. Additional Information:

TMS will only operate with Office 2000 or Office XP. If you have Office 2003 installed on your computer, you will have to use the

“Runtime Version of Access” (which is automatically installed with TMS 6) to open and operate TMS.

To open TMS with the Runtime Version, follow the steps outlined below.

- Click the "**Start**" button in the start bar at the bottom left of the screen.
- Select "**All Programs**"
- Select, "**TMS**"
- Select, "**TMS 6**"
- TMS should open